

## Dean's Tips & Tricks Field Services Accommodation

I'm Dean Green, **Wear-Concepts' Project Maintenance Manager** and **Field Crew Supervisor**. I've been inside of hundreds of plants and repaired thousands of wear problems in facilities just like yours. Along the way I have developed some great methods for installing a variety of different wear solutions. I'd like to share some of my tips & tricks with you.

"What does it take to have **Wear-Con's Field Service Crew** install at my plant?" Now, that's a great question and we get it all the time. There are a variety of answers that can be given depending upon the type of job we will be doing. My mind immediately recalls all the times when simple preparations by our host plant could have made all the difference in the world. Then it dawned on me, "These are Tips & Tricks!" So, here is a rundown of everything I could think of to make the interface of our **Field Service Crew** at your plant run as smoothly as possible for both you and us. Everything listed should be in place and or communicated well before we arrive.

1. Inform us of any guidelines / questionnaires / pre-qualifications / general agreements / safety requirements / additional terms and conditions. Please do this well in advance of the project if possible.
2. Inform us of any safety training classes / special training / prerequisites / clothing.
3. Inform us about any special contractor meetings.
4. Inform us about any daily meetings.
5. Inform us about any special I.D. badges.
6. Inform us about any special directions / short-cuts / entrances / exits / parking / unloading / offices to report to.
7. Inform us who the project contact person is with all their pertinent contact information. Also inform that person that they are the project contact person.
8. Inform us about any special working hours / restrictions / hours per day / weekends / downtime / holidays / any other limitations.
9. Inform us about a local welding supply company for our gas.
10. Inform us about local hotels / restaurants which ones are preferred over others.
11. Provide our delivered materials in a clean, dry storage area that is climate controlled if possible.
12. Provide a forklift to move our product and equipment.
13. Provide all completed lock-out/tag-out so that we are able to work on machines.
14. Provide a 3 phase, 440 & 110 electric power close to work place.

15. Provide all scaffolding when it is required to access areas being lined.
16. Provide a crane and or a lift when it is needed.
17. Provide a water source close to job site when we are installing **Densit®**.
18. Provide a trash container as close to the job site as possible.
19. Provide restrooms / port-a-potty close to the job site.
20. Provide all contact information in regards to your shipping department so we can coordinate the return of our materials and equipment.

Many of these insights should start to be communicated between you and your **Wear Specialist** as early as possible. If we all work together and communicate, your job should go smoothly.

